



Iberdrola Australia Limited

Community Engagement Policy

July 2013

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Policy Context

Iberdrola Australia's Code of Conduct requires Directors and employees to, among other things, deal with securityholders, clients, customers, suppliers, competitors and other employees in a manner that is lawful, honest, diligent and fair. Iberdrola Australia recognises that it has legal and other obligations to stakeholders, including to the broader community.

The objectives of the Code include assuring all stakeholders that Iberdrola Australia will conduct its affairs in accordance with ethical values and practices.

Related Policies

There are a number of Iberdrola Australia policies and strategies which aim to support the Community Engagement Policy, including the following:

- Employee Code of Conduct;
- Environment Policy;
- Work Health & Safety Policy;
- Risk Management Policy;
- Complaints Handling & Dispute Resolution Policy; and
- Privacy Policy.

Relevant Framework

Iberdrola Australia will follow the community engagement guidelines based on the framework established by the International Association for Public Participation. This is an international association who seek to promote and improve the practice of community engagement in relation to individuals, governments, institutions and other entities that affect the public interest. The association promotes the values and leading practices associated with involving the community in decisions that impact their lives.

Stakeholders

Iberdrola Australia's key community stakeholders are:

- landowners;
- neighbours;
- traditional owners;
- local businesses and chambers of commerce;
- local, regional, state or national social and environmental interest groups;
- local schools and clubs;
- local, regional, state or national media;
- transmission network service providers; and
- municipal, state and federal government departments, authorities, agencies and other regulators.

Commitment

Iberdrola Australia is committed to making positive contributions in each of the communities in which we operate, are part of and live in. We aim to foster lasting relationships with non-profit organisations by funding local initiatives, providing community support and through the ongoing development, implementation and maintenance of community engagement plans.

Our priority is to maintain and strengthen the social licence to operate wind farms and solar farms in these communities.

Engagement Principles

Iberdrola Australia aims to sustain the quality of life and wellbeing of individuals and communities touched by its activities through:

1. Keeping an open dialogue with our communities

Our aim is to build strong relationships through transparent communication with communities during all aspects of development, construction and operations, whilst respecting the diverse cultures, views and needs of these communities.

Iberdrola Australia has established efficient, non-threatening, fair and accessible mechanisms for dealing with any concerns raised by the community. These are set out in the conditions of planning approval for operating assets and in the comprehensive consultation process for development projects.

2. Fostering local relationships

Iberdrola Australia aims to foster lasting relationships with non-profit organisations by supporting local community initiatives, however Iberdrola Australia does not normally sponsor any partisan political activities or religious groups.

3. Seeking to source locally

Iberdrola Australia will seek to source materials and services from locally based suppliers to support the local economy, enhance community engagement, and to reduce its impact on the environment from transportation.

4. Raising awareness about renewable energy

Iberdrola Australia promotes renewable energy using factual and scientific data, and advocates for regulation that delivers increased policy predictability for the renewable energy industry. Iberdrola Australia is a member of the Clean Energy Council.

5. Community Engagement Register

Iberdrola Australia has developed a Community Engagement Register to monitor and track financial and other support that it provides to local communities.



Mike Hutchinson
Chairman



Miles George
Managing Director